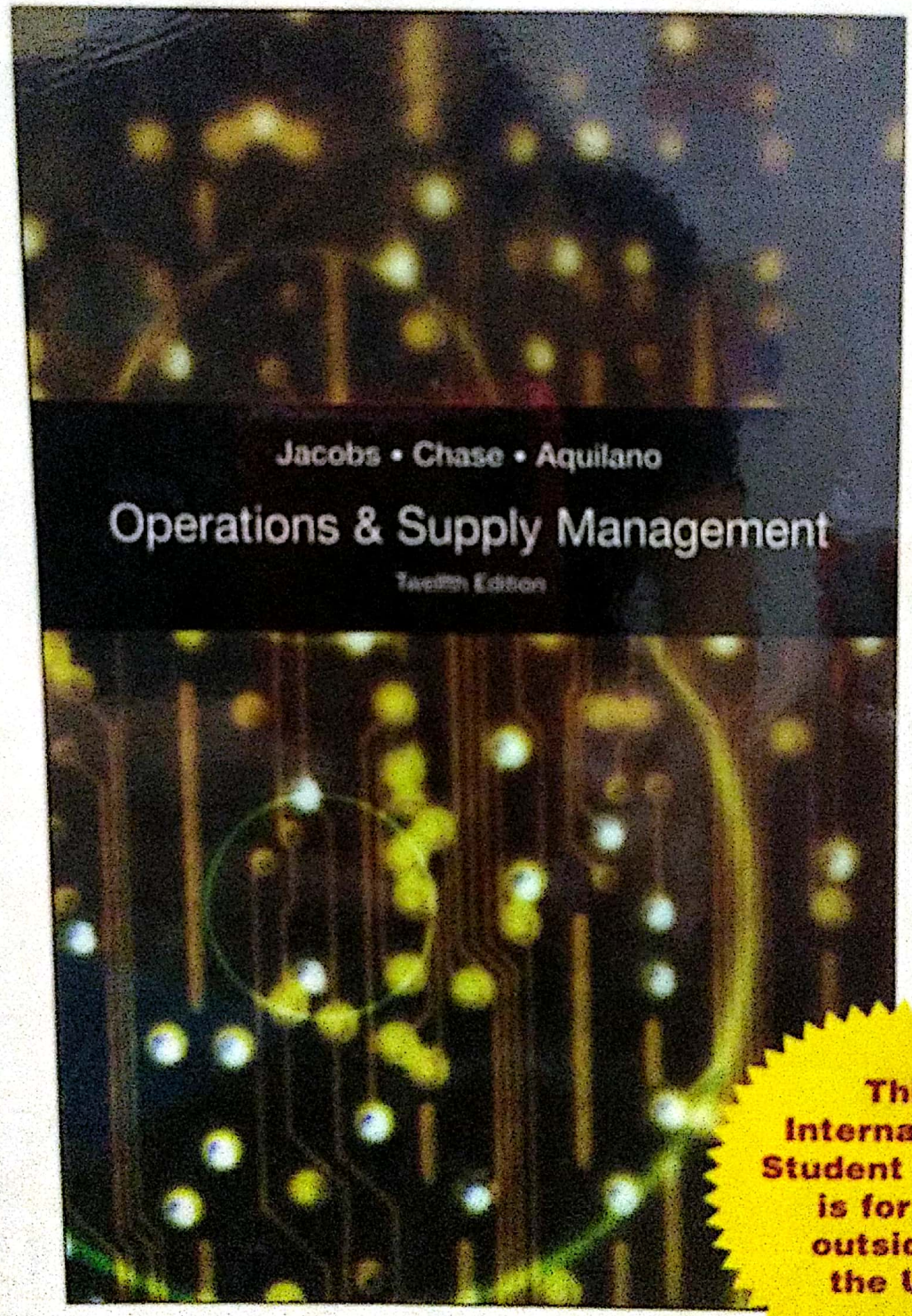

Jacobs • Chase • Aquilano

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twelfth edition

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